

Data Intelligence, Validation & Enrichment

Detailed Know-how to use Data-driven Services

Contact Intelligence

Company Information

Company Phone 215-751-4000

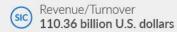
Company FAX 215-751-4306



Employees Range 10,001+ employees



SIC Description Prepackaged Software



NAICS Code 511210

NAICS Description Software Publishers



Industry Computer Software

Jesika Dalal

Gender

Female Contact Email Address

i*******@microsoft.com Job Title

Director - Integrated Marketing



Organizational Hierarchy Reporting Manager - CTO

Job Function Integrated Software

Updation and Solution Seniority

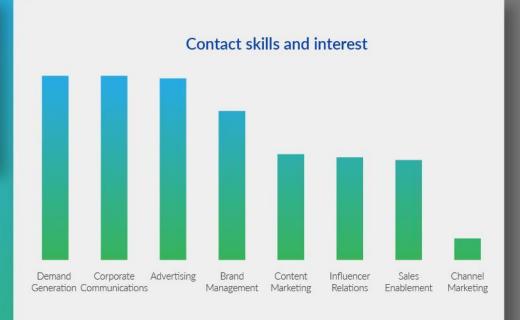
Leader

Address

1 Microsoft Way, Redmond, WA 98052,USA

f www.facebook.com/jesika.dalal in www.linkedin.com/in/jesika-dalal-2381735/





Company Infrastructure

Software used CRM Number of Tools Hierarchy **HRMS Channel Partners**

Event Behaviors

Events exhibited

HIMSS, DreamForce, RSA Conferences

Events attended

DMA, FINTECH Singapore, AUS Summit

Events exhibited or attended by company

DreamForce, RSA Conferences, FINTECH Singapore, AUS Summit

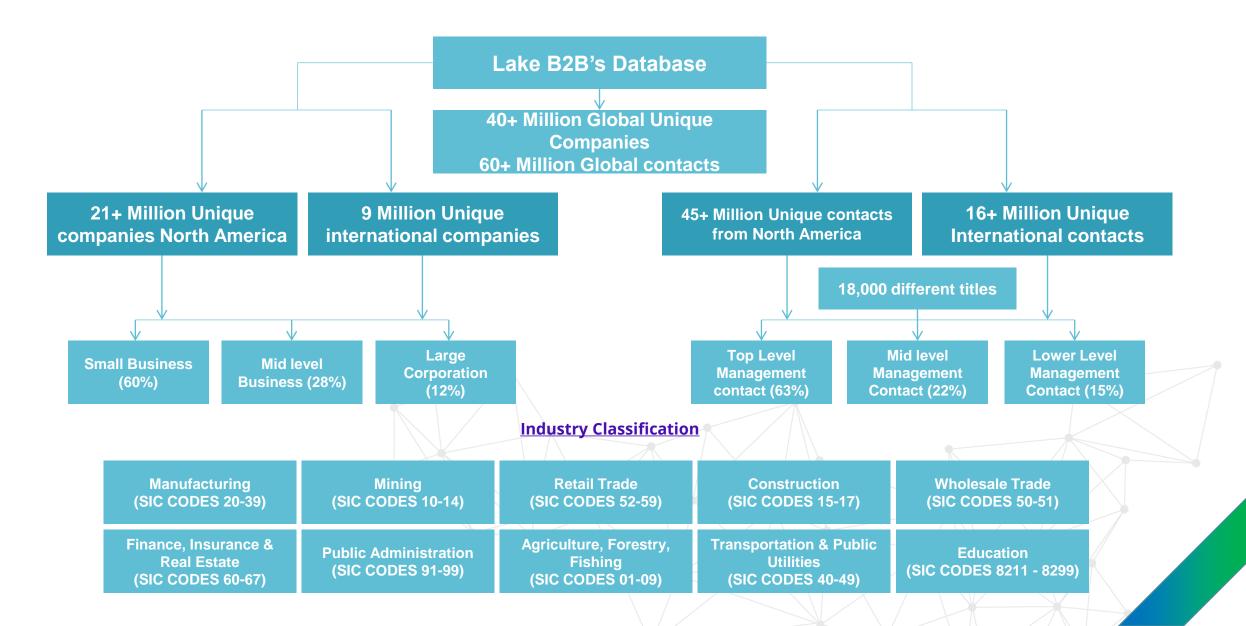
Competitors Contacts for Similar Title

No. of Company 3,500 No. of Similar Title 5,601

Last emailed - Jan 23, 2019 Last called - Nov 05, 2018

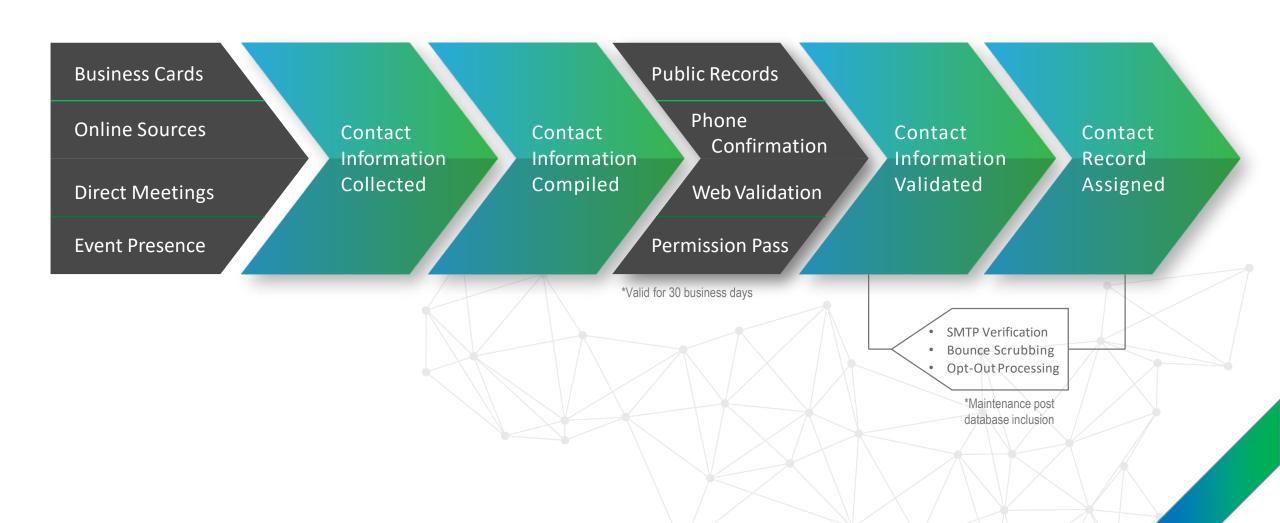


Master Database Summary





Collating Data from Verified Sources





Data Verification



People change their job/ title or business being moved to different location etc. are some of the causes for the list to deteriorate



Continuous flow of data through well planned network





Verified updated data is delivered as per the clients request





Data Verification

650+ member data team working 24/7 to update the master database



Tele-Verification

Our telemarketing team calls extensively to acquire and verify specific email addresses



Email Survey Verification

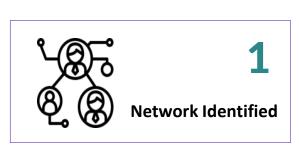
Over 400 full time researchers solely dedicated to acquiring, verifying and updating data



Update data is sent to our common CRM where the data undergoes all the quality check



Opt-in Process Flowchart







With emails

With Phone Numbers



common CRM



Emails and other data is appended



Tele-verification for opt-in process

6

10



Emails are used for opt-in process and surveys



Network Opt-outs are tracked and **NEVER USED AGAIN**



Permission based with opt-out process



An Opt-in Contact



Double Opt-in Process Flowchart



Double Opt-in emails delivered to client

Opt-out mailer sent before file delivery

Tele-verification for opted in contacts

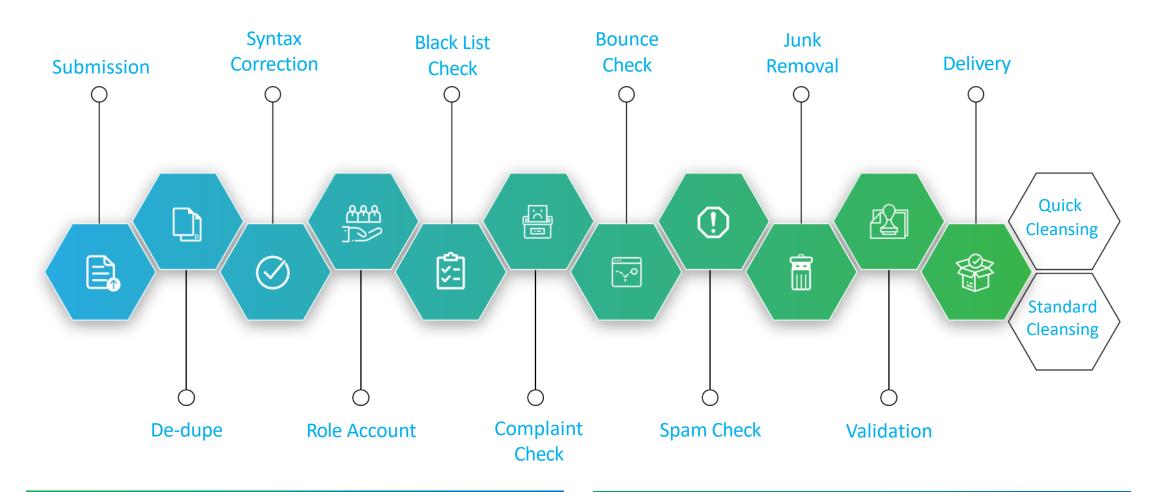
Permission based opt out process

Emails acquired through legal sources





11-step Data Scrubbing & Validation Procedure



Client receives:

A. List of final screened and validated contacts

B. List of removed contacts

A. Client provides spreadsheet with contacts for cleansing
 B. Post validation, cleansed spreadsheet is shared with an added column, mentioning VALID or INVALID



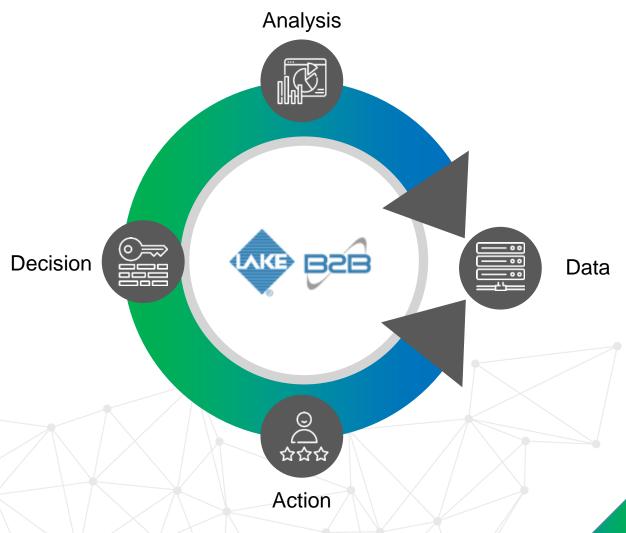
Data Health is a Key Measurement of Business Growth

Optimizing customer experiences at every stage of the buyer cycle is only possible with a dynamic data strategy.

The success of modern businesses to hinge upon their ability to:

- ✓ Capture the right data
- ✓ Convert it into actionable insights
- ✓ Discover efficient processes to manage enormous data volumes
- ✓ Maintain data-to-decision cycle continuity across all platforms

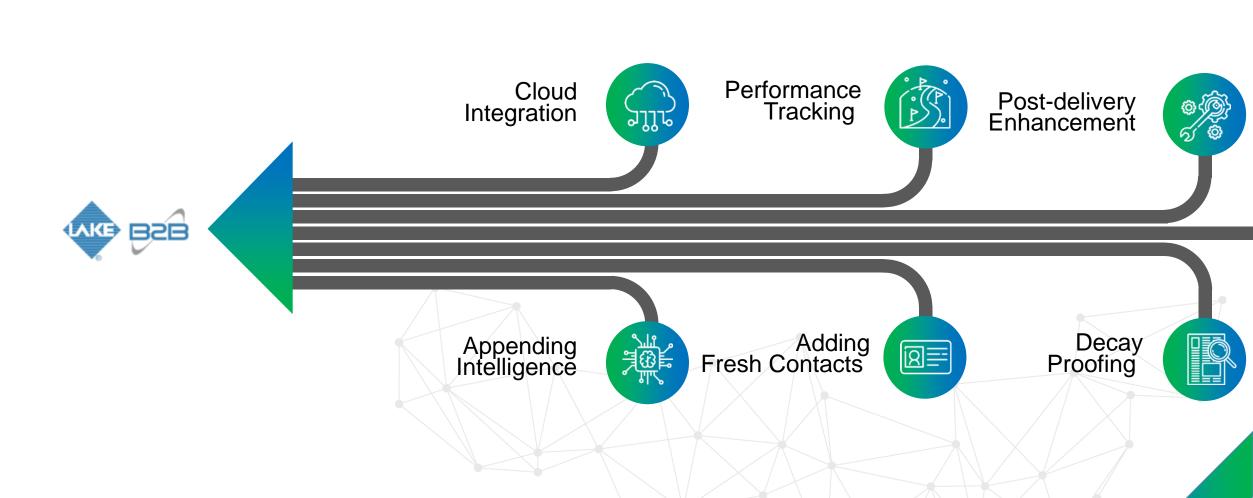
At Lake B2B, we have in-built proactive data refinement processes enabling businesses to achieve exactly that.





Keeping Your Data Healthy... Consistently

Our all-round data enrichment program brings out the best in your data with cutting-edge technologies and advanced performance tracking capabilities.





Multichannel campaign solutions

For Lead Generation



Primary B2B Marketing Focus for 2019

Drive sales Generate quality leads

- Inbound marketing using buyer journey maps and preference data/intent data
- Outbound marketing using precision targeting and automation tools



The Biggest Game Changers for B2B Digital Marketing in 2019

Data-driven insights for accurate decision-making

Content mapped to target relevant prospects

Predictive intelligence for efficient marketing



Multiple Avenues Of Lead Generation



Email Marketing

Generating leads through personalized one-on-one communication



Social Marketing

Gathering leads basis social profiles, discussions and activities



Tele Marketing

Acquiring authentic contacts through human verification and qualification



Website-based

Marketing

Meticulous web designs and sharp SEO for online brand building and lead generation



Search

Marketing (PPC)

Harnessing search intent to ensure highpotential leads



Re-marketing (PPC)

Smart re-targeting of ads, basis cookie drops and cache memory





Email Marketing

Optimizes your dataset utilization

Content mapped to each phase of buyer journey

Drip Campaigns and Email Marketing Automation

Stage 1
Permission pass campaign to all contacts

Stage 2
Firmographic and
Sociographic Segmentation
of Data

Stage 3
Automated Content
Nurturing Platform

Stage 4
Content Segments basis Lead
Stage



Website, SEO and Search Marketing

Objectives

- 1. Establish strong online presence with a website
- 2. Improve the online presence via strong SEO activities
- 3. Improve traffic from Target Market
- 4. Develop quality content for generating authoritative Backlinks
- 5. Create Positive Brand Visibility
- 6. Promote the brand as an Industry Thought Leader with case studies, white papers, blogs and long-form articles





Re-Marketing

We count on five touch points for primary visits:

Emails Mobile Marketing Tele-calling Social Media Search Engines These visits are then followed through with

SEO efforts, re-targeting ads, cookie drops and cache memory

to convert them into viable leads with a high propensity of purchase.





Objectives

- 1. Increase brand awareness
- 2. Gain more brand authority & recall
- 3. Achieve more inbound traffic
- 4. Increase targeted reach & engagement

Social Media



- 5. Improve search engine rankings
- Increase visibility, gain higher conversion
- 7. Sense the audience pulse & gain greater customer satisfaction
- 8. Improve brand loyalty with value-driven offers & schemes



Social Media Management

Social Media KPIs That We Track

Social Audience growth rate

Post Reach or Impressions

Share of voice

Social media Sentiment (ORM)

Total Social Media Engagement

Average engagement rate / Engagement per follower

Social traffic to the website

Channels that we help optimize... but are not limited to....















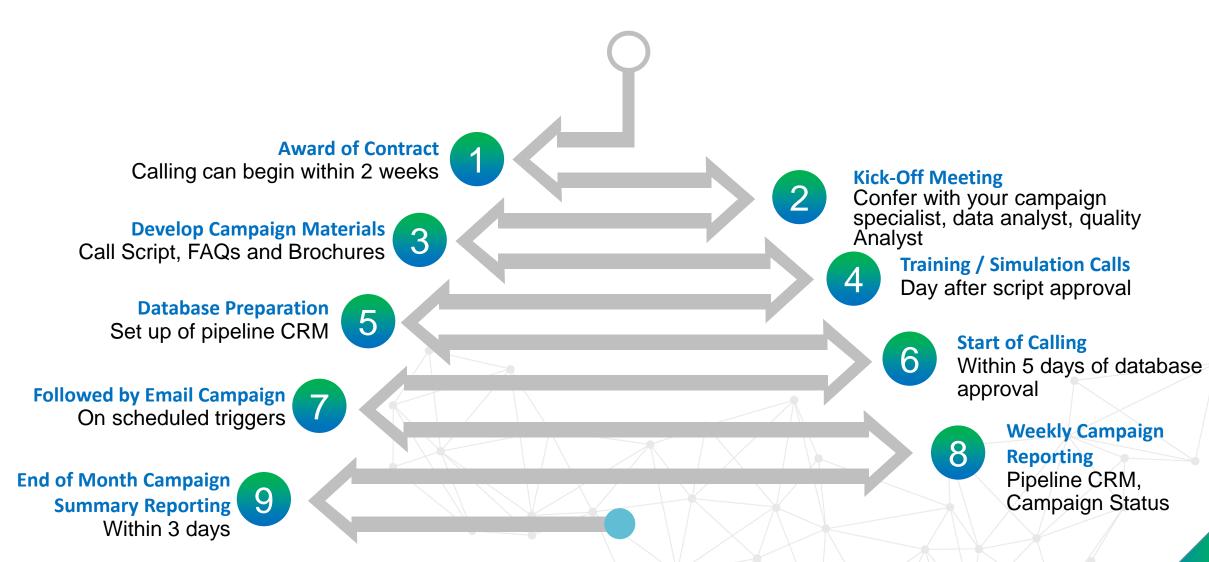






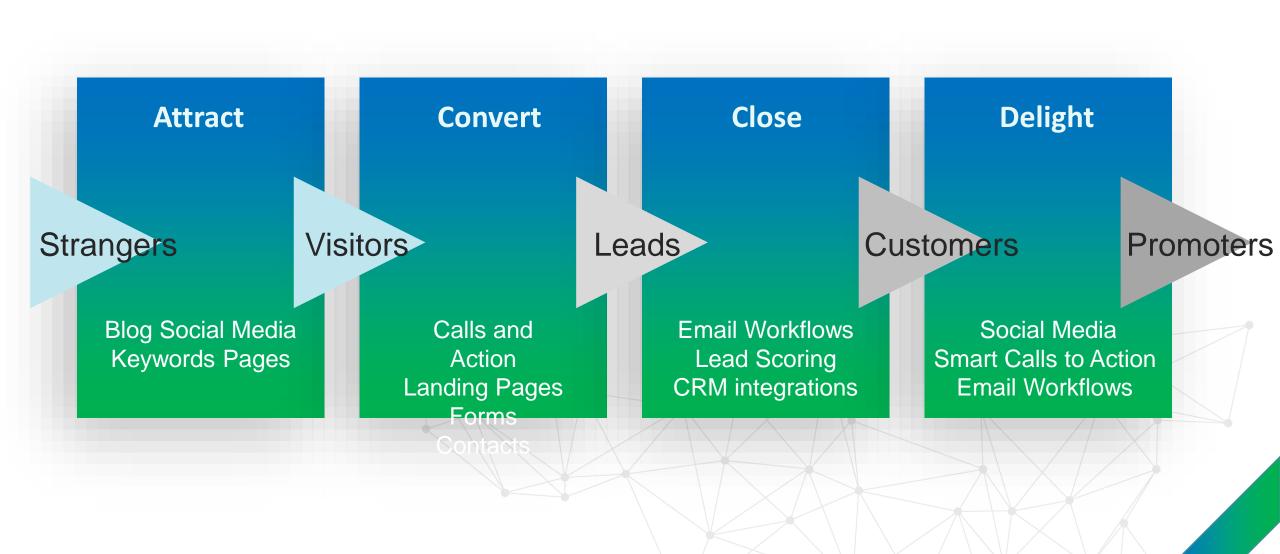


Telemarketing Services



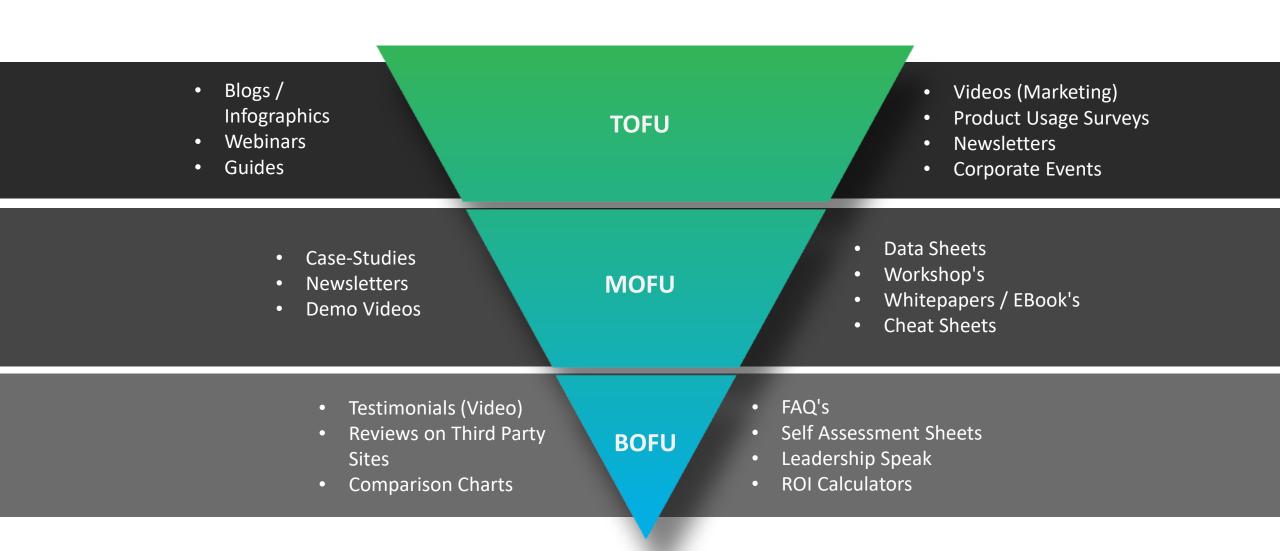


Content Strategy Based On Lead Stage



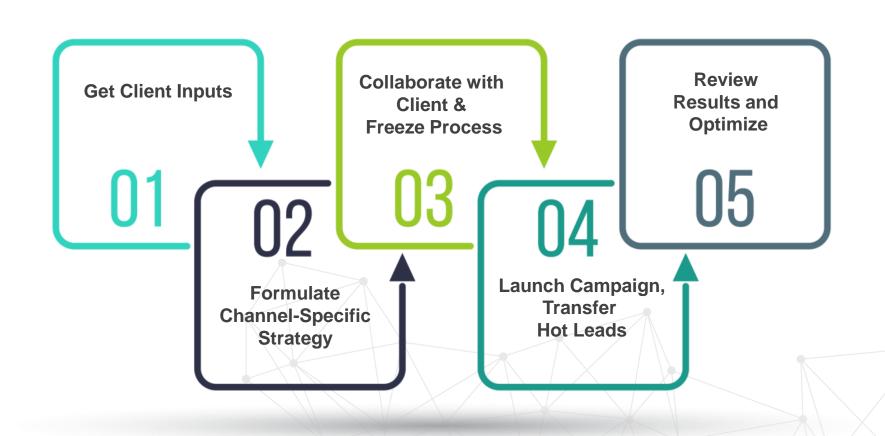


How we Tailor Content Based On Lead Stage





Multichannel Campaign: Approach and the Process Cycle





Demystifying Marketing Innovations



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